



**2022**

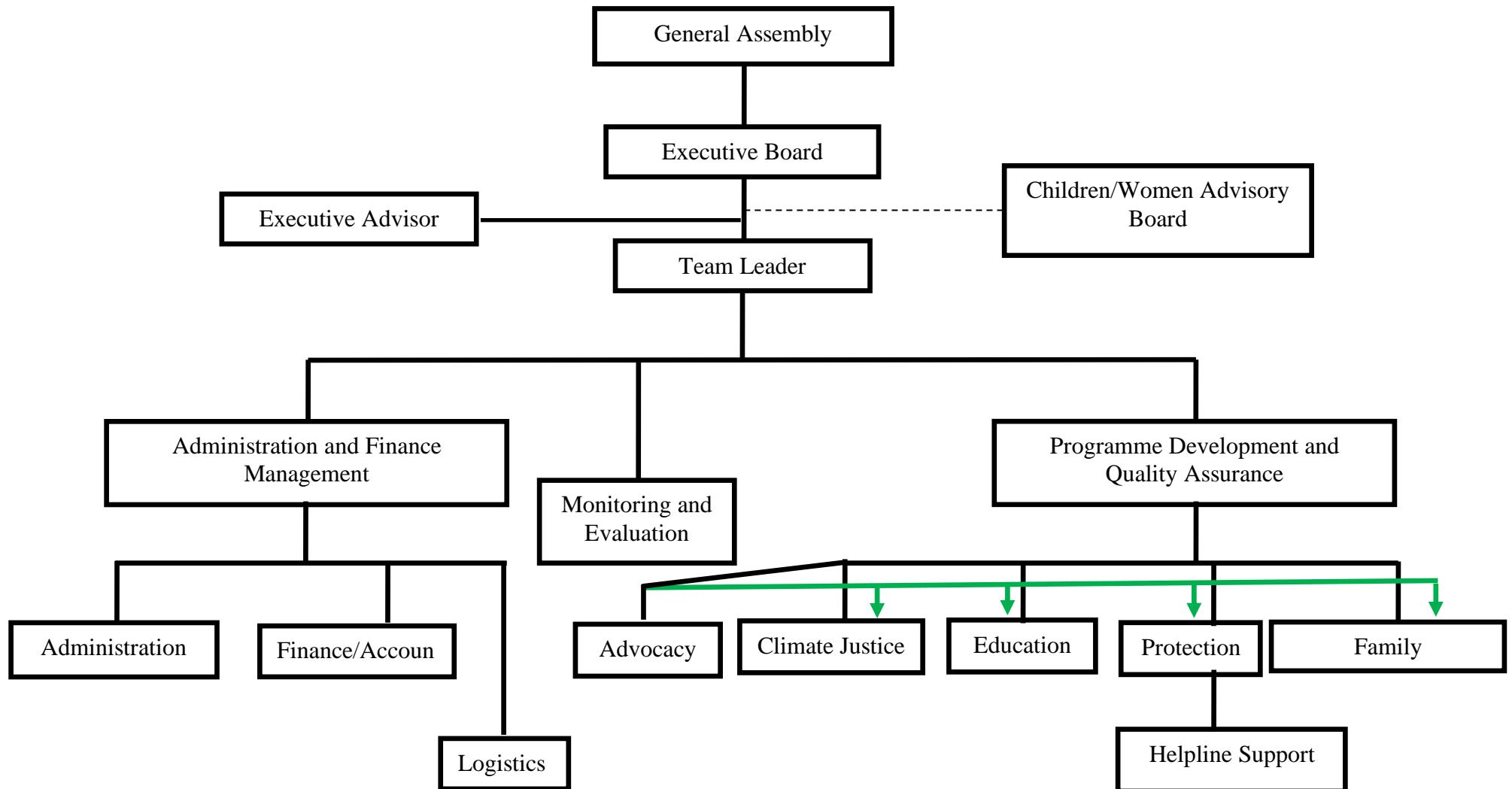
# **Annual Report**

**Children-Women in Social  
Service and Human Rights**

**(CWISH)**

**Buddhanagar, Kathmandu**

# CWISH ORGANOGRAM



## Message from the Chairperson

I am pleased to present the annual report of Children Women in Social Service and Human Rights (CWISH) 2022. This year has been both challenging and rewarding, as we have faced unprecedented circumstances in the wake of the COVID-19 pandemic. Despite many obstacles, we have continued to work tirelessly towards our mission of creating a safe and secure environment for children in our society.

Over the past year, we have accomplished a number of important milestones. We have conducted several awareness campaigns to educate parents, teachers, and children on the importance of child protection. We have also worked closely with local authorities to identify and rescue children who were victims of trafficking, abuse, and neglect. In addition, we have provided counseling and referral services to these children to help them heal from their traumatic experiences.

Our organization has also established partnerships with other non-government organizations and international agencies to strengthen our efforts in child protection. We have participated in several conferences and workshops to exchange ideas and best practices with other organizations in the field.

I would like to take this opportunity to express my appreciation for the hard work and dedication of our staff, volunteers, and supporters. Without their tireless efforts, we would not have been able to achieve the success that we have over the past year.

Looking ahead, we are committed to continuing our work in child protection, right to education, family empowerment and climate justice and expanding our reach to help even more children in need. We will continue to collaborate with other organizations, local authorities, and international agencies to further our mission.

Thank you for your ongoing support of our organization and our cause. Together, we can make a difference in the lives of children and create a brighter future for all.

Sincerely,

Bimala Jnawali

Chairperson, CWISH

## Acknowledgement

CWISH has been dedicated to reinforcing child protection policies, empowering families, and creating a favorable societal environment to support the growth and development of children. The organization has worked tirelessly from the grassroots to national level to achieve this goal. As we reflect on the successful end of the year 2022, CWISH would like to express deep appreciation to the following individuals/agencies whose contributions were instrumental in our accomplishments.

We would like to take this opportunity to express our heartfelt thanks to our donors for unwavering support towards our mission to protect and promote the rights of children. Thanks to your generosity, we were able to make significant progress in our efforts to child protection. Your support has enabled us to provide a safe and nurturing environment for children who have experienced abuse, neglect, or exploitation. We were also able to raise awareness about the importance of child protection and engage with communities to prevent these issues from happening.

Furthermore, we extend our sincerest gratitude to our partners and stakeholders, including the relevant government agencies, for their coordination and collaboration. Thanks to their support, CWISH was able to effectively extend its reach. We also want to acknowledge the support of our vendors, whose contributions were invaluable to our organization's success.

We are deeply appreciative of the Advisory Committee and Executive Board Members of CWISH for their invaluable guidance towards the organization's pursuit of social justice. Additionally, CWISH has greatly benefitted from its collaborations and partnerships with various organizations working in the same sector. Through these partnerships, CWISH was able to amplify its voice and work together with like-minded organizations for the betterment of children's wellbeing in Nepal.

Lastly, we want to extend our heartfelt appreciation to the entire CWISH family. The unwavering support and dedication of our staff members have been instrumental in CWISH's journey thus far. Their invaluable contributions have played a significant role in establishing CWISH as a leading organization in the child rights sector of Nepal.

## Abbreviations/Acronyms

AES	Adult Entertainment Sector
AIN	Association of International Non-Government Organizations
APPG	All Party Parliamentary Group
ARG	Action Research Group
CAC	Children Advisory Committee
CAG	Child Advocacy Group
CSA	Child Sexual Abuse
CSO	Civil Society Organization
DCL	Domestic Child Labour
DW	Dialogue Works
EU	European Union
GCSPF	Global Coalition for Social Protection Floors
GESI	Gender Equality and Social Inclusion
GFONT	General Federation of Nepalese Trade Union
INSP!R	International Network for Social Protection Rights
ITUC-NAC	International Trade Union Confederation - Nepal Affiliated Council
NCRC	National Child Right Committee
NHRC	National Human Rights Commission
SP&PFM	Social Protection and Public Finance Management
SPCSN	Social Protection Civil Society Network
VERSP-MIS	Major Incident Registration and Social Security Management Information System
WFCL	Worst Form of Child Labor

## Table of Contents

Message from the Chairperson.....	i
Acknowledgement .....	ii
Abbreviations/Acronyms .....	iii
CWISH Introduction.....	1
Institutional Achievements .....	2
Programmatic Achievements	
Advancing Social Protection Programme Implementation System in Nepal (ASPRO) .....	2
Child Labour: Action-Research-Innovation in South and South-Eastern Asia (CLARISSA) .....	4
Dialogue Works:.....	6
Promoting Social Protection Floors in Nepal- better coverage for more people (PROSOP): .....	8
CWISH Helpline Support: .....	9
CWISH with Donors and Partners in 2022:.....	10
CWISH with CSO Network:.....	10

## CWISH Introduction

Children Women in Social Service and Human Rights (CWISH) is a national level non-governmental organization established in 1993 with the aim of advocating for the empowerment of children, women and marginalized communities and the protection and promotion of human rights. It envisions that Children and Women in Nepal enjoy their rights with dignity. CWISH aims to achieve respect and promotion of children's right to protection and education with empowered families, children and capacitated government mechanism and civil society.

CWISH is guided by human rights principles and right based approaches it values dignity and rights of each individual. It has a range of expertise in Participatory Action Research, Policy Research, Qualitative and Quantitative research for an evidence-based advocacy in its area of work. We work with the three tiers of the government for policy advocacy and implementation. We have been working in collaboration with various national and international networks and like-minded organizations. We have contributed to major child right policies of government of Nepal and in constitution making process from child rights perspective. We have established itself as a resource organization in the field of child rights and women rights. We have been serving as resource organization to build capacity of community-based organizations, civil society organizations as well as government agencies.

We have been working in integrated approaches such as awareness/sensitization; social mobilization and capacity enhancement; service delivery/support mechanisms, lobby and advocacy for policy intervention. CWISH Helpline has been effective in providing a variety of services to assist the affected and victimized children. We provide psychosocial support, family counseling service and case management support. We collaborate to provide referral services and other services such as safe home support, medical support, legal support, educational material support. CWISH is guided by a number of policies such as financial policy, personnel policy, GESI policy, anti-human trafficking and modern-day slavery policy, child protection policy, safeguarding policy, media and communication strategy, Anti-corruption and bribery policy. We are established as a strong organization in terms of organizational policies and its implementation.

# Institutional Achievements



## Programmatic Achievements

### Advancing Social Protection Programme Implementation System in Nepal (ASPRO)

The main objective of the project is to conduct social security program and main event registration program in a systematic manner in the coverage area. Other objects are Capacitate local government to strengthen civil registration and social protection program implementation system; Design and test an innovative model for People with Disability screening and registering to Social Protection programs and promote online birth registration system linking birthing center and ward offices. Support Social Protection Civil Society Network to advocate for social protection issues at the national level. The coverage area of the project are 104 wards in 29 palikas of 17 districts.

#### Major project activities:

**One Day Orientation on Social Security and Key Incident Registration:** The orientation was organized with the aim of informing the public representatives and employees about the existing laws and regulations related to personal incident registration, social security program, child nutrition subsidy, and discussing the issues of learning and distribution. As an outcome of the program the Ward President and Ward Secretary are now able to do tasks related to social security or main incident registration, and they will be able to resolve the issues related to birth registration, marriage registration and social security.



**Mapping and Community Orientation of Social Security and Incident Registration Exemptions:** In 38 wards where community mobilization activities are being conducted, female ward members were selected as champions for social security, mapping of social security and missing main events and community orientation. Out of 1,861 people who are under social security access, 1,285 people have been identified as eligible for social security access.

**Three days training on Major Incident Registration and Social Security Management Information System (VERSP-MIS):** The training was conducted to assist in solving the technical problems encountered in daily work while informing about the online event registration work and to assist in organizing the online event registration work quickly, efficiently, and effectively. 100 wards out of 104 wards have gone online after training on Main Incident Registration and Social Security Management Information System (MIS) in Surkhet, Bagchaur, and Kathmandu facilitated by MIS Assistant Engineers of the National Identity Card or Registration Department.



**Orientation and creation of Apps related to Disability Identification or Distribution of Identity Cards:** Local Disability Coordinating Committee of Bagchaur Municipality of Salyan, Agnisair Krishnasabbaran Municipality of Saptari, Dhulikhel Municipality of Kavre, and Tarekeshwar Municipality of Kathmandu, were oriented to carry out work duties according to the provisions of Local Government Operation Act 2074 and Regulations 2077 regarding the rights of persons with disabilities. In collaboration with Ramlakshman Group, the mobile application has been developed and tested with the users.

**Public Hearing on Social Security Allowance Effectiveness:** A public hearing was conducted in seven ward offices with the aim of discussing the effectiveness of social security allowance between the beneficiary and the service provider. In the public hearing, 33 questions/queries/complaints were resolved immediately, 12 highly relevant points were publicly promised and 10 points were implemented. After the public hearing, the beneficiaries were helped by the bank to solve problems like drinking water and toilets.



### Major Project Achievements

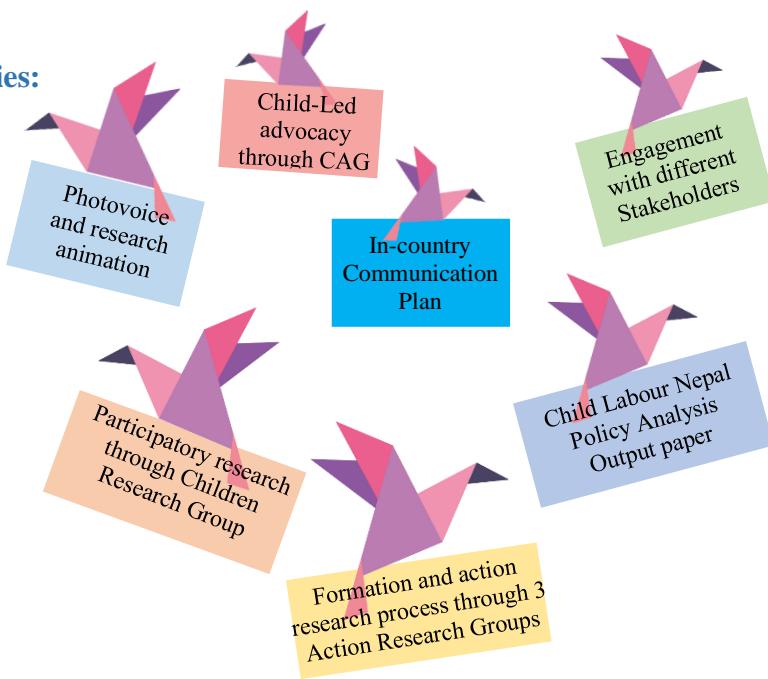
- ❖ Smooth functioning of the work on social protection after the training to public representatives and employees of 6 municipalities
- ❖ 100 out of 104 wards have gone online after training on major incident registration and Social Security Management Information System (MIS).
- ❖ After the orientation conducted for the officials of 151 local disability coordination committees of 4 (four) rural municipalities, 267 people made disability ID cards according to the simplified procedure for the identification of disabled people/distribution of identity cards.
- ❖ For the identification of the disabled / the distribution of identity cards, the work has started at 4 local levels from the dmisnepal app, and a data management information system has been established along with the identification of the categories of the disabled.
- ❖ In 7 rural municipalities and 38 wards, complaint hearing committees were formed/reorganized. After 151 people were oriented, forms were made available to the citizens and discussions were held at monthly meetings.
- ❖ In 7 public hearings on the effectiveness of social security allowances, 33 complaints were promptly resolved, 12 highly relevant points were publicly committed and 10 points were implemented.
- ❖ The computers and printers distributed in 31 wards have made the online and daily work of the wards easy and fast.
- ❖ In 37 wards, 1861 people have been identified who are in need of access to social security from Champion, and out of that 1285 people have been identified as eligible for access to social security.
- ❖ 623 people from the birth registration camp held in 16 wards of Madhesh province made birth registration certificates and participated in the child nutrition drive.

# Child Labour: Action-Research-Innovation in South and South-Eastern Asia (CLARISSA)



CLARISSA is a programme, delivered by a consortium of organisations and led by the Institute of Development Studies (IDS), to generate a strong evidence base on, and innovative solutions to, the worst forms of child labour (WFCL) in Bangladesh and Nepal. The programme is designed to build on the strengths of all consortium partners to work towards a decrease in the number of children in the WFCL in the programme countries. Its focus is on surfacing key drivers of the worst forms of child labour and developing interventions to counteract them. The primary beneficiaries of the programme are children in the worst forms of child labour and those who are vulnerable to being drawn into it. The families of these children will benefit from greater resilience to shocks, better options for their children's safe and healthy future and less intra-family stress and conflict.

## Major Project Activities:



## Major Project Achievements:

**Workshop with Business Owners on legal provisions of child labour and orientation on staff hiring and documentation procedures as per law** was conducted with 16-night entertainment business owners from dohori and dance bars. Workshop was targeted to orient them on legal provisions related with child labour in Nepal and also on the staff hiring process, documentation and data management as per the requirement of labour law and about laws prohibiting worst forms of child labour. This workshop resulted in the change in format of staff contracts and implementation of employee's code of conduct within the venues of owners who participated.



## Workshop with Parents on positive parenting:

The workshop was conducted with 30 parents from on Manohara. Positive Parenting is the state whereby parents practice acts such as, don't use harsh punishment to correct problematic behaviour. Instead, they proactively fulfil their kid's emotional needs through act of positive interactions, which can prevent a great deal of bad behaviour from happening in the first place.



**Gallery Walk Presentation:** As part of programme interaction/sharing / discussion, CLARISSA organized participatory action research groups' gallery walk presentation by Action Research Groups (i.e., children and business owners), Children Research Group and Children Advocacy Group for the very first time in a single platform for all of them to come together. The purpose of the gallery walk is to present the progress, steps, emerging evidences, actions, learning and challenges. Children and participants from each group presented their journey so far among each other and with representative of Institute of Development Studies.

**Study on policy Landscape Analysis of Child Labour in Nepal:** - The purpose of the study was to conduct a legal and policy analysis of child labour in Nepal and to identify the status of implementation of the existing policy provisions and gaps. The key findings and recommendations are entry point for policy level advocacy. The key findings and recommendations were shared with government, civil society organisations and networks and child protection group of AIN for joint policy advocacy.

**All Party Parliamentary Group:** Children Advocacy Group meaningfully participated and raised their voices in All Party Parliamentary Group (APPG). The CAG members articulated their lived experiences in WFCL through a short, recorded drama to the APPG, which is a group of politicians in the UK parliament interested in promoting the rights of street-connected children worldwide and raising awareness of the issues they face, including child labour.

## Celebration of National Children's Day:

National Children Day or *Bal Diwas* was held on 13 September 2022. Members of the Children Advocacy Group (CAG), and the Action Research Group (ARG) – child rights advocacy and research groups for children/ young people in WFCL – shared their lived experiences and their concerns with local representatives from Kathmandu, Lalitpur and Bhaktapur districts and other stakeholders, including teachers, child rights activists, police officials, the media and civil society organisations. The event was organised by Children- Women in Social Service and Human Rights (CWISH). The event was also covered through a blog that underscored why child participation is crucial in the local level planning and programming.

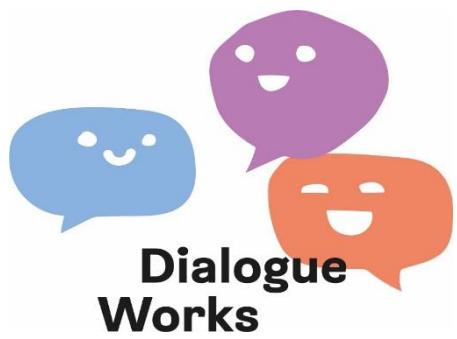


**Twitter campaign on The World Day against Child Labour:** The CLARISSA team took to Twitter to send out its anti-child labor message to the world, with textual messages and a short Twitter video featuring an ARG member's experience working against child labour in the group, developed by the Nepal team.

**Production of first conversation series:** - The first conversation series which was hosted on the Nepal Live Today news portal was produced around the work and very early findings of the CLARISSA. The experts for the conversation were- Mr. Milan Raj Dharel, Executive Director of NCRC, Ms. Indu Tuladhar, Child right expert and Mr. Sudhir Malla, Country Coordinator of CLARISSA Programme.

## Dialogue Works:

The global campaign “Dialogue Works” was initiated by child rights-based organizations Kindernothilfe and Terre des Hommes Germany, in October 2020 and co-funded by the Ministry for Economic Cooperation and Development, Germany. The campaign aims to open spaces for working children to participate in local to global debates and events to express their individual experiences, life situations and recommendations to political stakeholders. The goal is to enable and empower working children to have their views heard and considered. The working children will be organized in “Children Advisory Committees” (CAC) in 12 countries worldwide including Nepal. Additionally, during the regular meetings within the Committees, the working children are encouraged to implement an annual advocacy dialogue on a self-chosen topic with the stakeholders (local to national).



### Advocacy Campaign:

Discussion on situation of child labour at local level based on the entry point suggestion in Country Situation Analysis report. Discussion with municipality regarding the gaps in policy which were identified through different studies carried out by CWISH. Dialogue with media to work as watchdog and to consider bringing out and publishing the issues of children in labour.



### Major Project Activities



### Regular CAC meetings:

16 meetings were carried out with the CAC members (8 meetings for each CACs from two districts); Usually the CAC meets once a month. So far CWISH has reached 32 children through CAC meetings.

### Asia Regional facilitator Workshop:

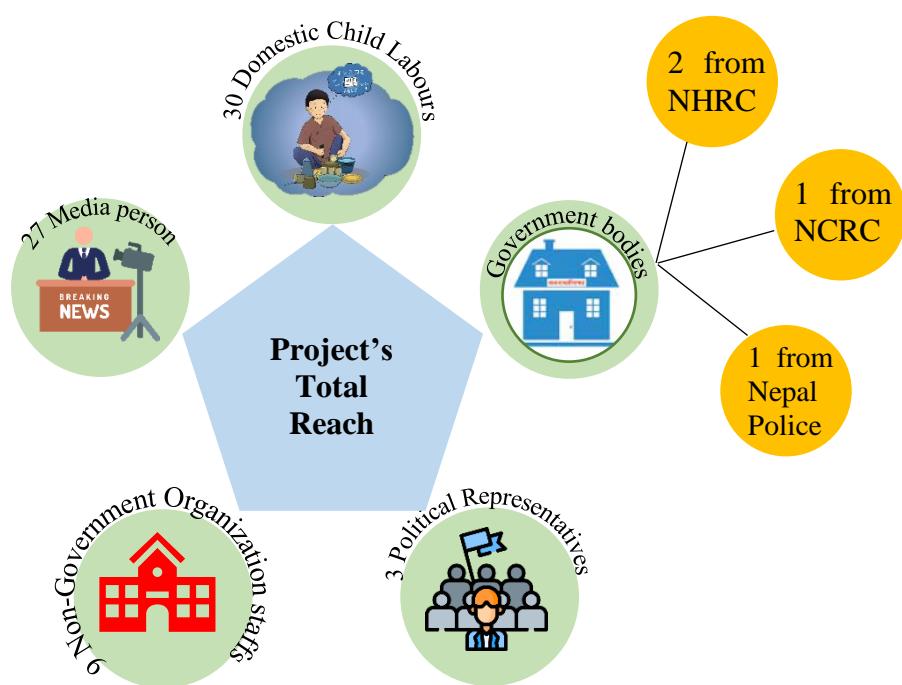
CWISH hosted the six days' Asia regional workshop at Kathmandu with the participation of coordinators of CAC from five different countries (Philippines, Indonesia, India, Bangladesh, and Nepal) along with the DW's representatives. The major objective of the regional workshop was to exchange and reflect on the achievements, challenges and lesson learned of the Dialogue Works Project so far.

### Documentary video development:

Two documentary videos namely 'Mero Aaknchya' and 'Mero Pariwar' on child domestic worker were developed and shared.

## **Major Achievements**

- With the help of CAC meetings and programs the CAC members were able to identify the major issues of child labour to conduct advocacy programs. They were able to develop advocacy messages at local and national level.
- The local level representatives (ward and municipality), school teachers, and CAC members together had developed an action plan to promote the children participation at local and national level.
- The media personnel agreed to conduct meeting with the Editorials and share the issues and challenges faced by labor children. They ensured to focus more on the children's issues in the coming days and requested the CAC members to support them by sharing their issues and problems.
- The key messages shared by CAC members was included in the local level election manifesto of major political parties (Nepali Congress, Nepal Communist Party and CPN Maoist).
- The Deputy Mayor of the Budhanilkanta Municipality ensured that the local government is ready to rescue the children within the Budhanilkanta Municipality that are working as child labour. Children working as domestic laborers are rescued immediately if the information is received correctly at the right time with proper evidence and sources.

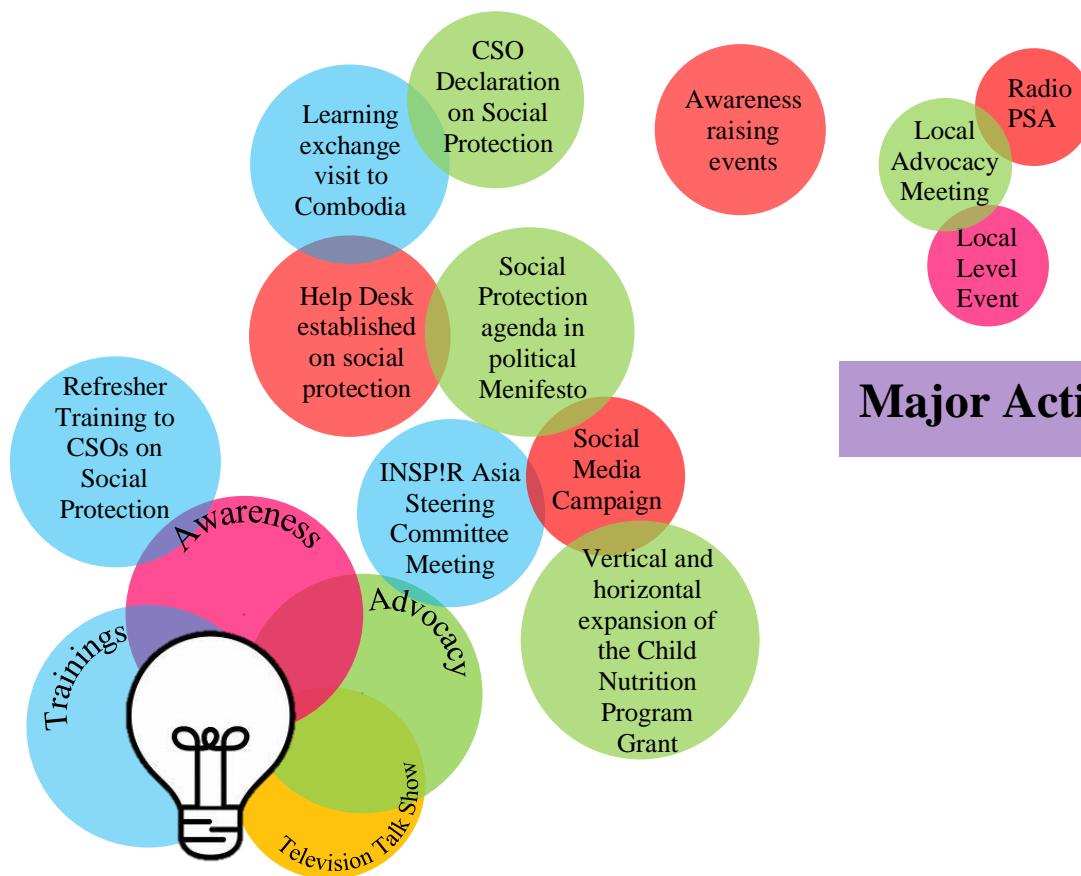


# Promoting Social Protection Floors in Nepal- better coverage for more people (PROSOP):



The Social Protection and Public Finance Management (SP&PFM) project has been undertaken to collaborate within the framework of the EU Action Programme ‘Synergies in Social Protection and Public Finance Management’ of which WSM is the lead to involve civil society for Nepal on behalf of the Global Coalition for Social Protection Floors (GCSPF). The goal of this programme is to strengthen national social protection systems through technical support, explorative research, and capacity development, focusing on public

financial management systems, budgeting, and financing of social protection. This project is implemented by WSM through two local partners, the International Trade Union Confederation - Nepal Affiliated Council (ITUC-NAC) and the Social Protection Civil Society Network (SPCSN)/ Children-Women in Social Service and Human Rights (CWISH). While leads have been determined for certain activities between the ITUC-NAC and SPCSN/CWISH, the action very much remains a joint undertaking and responsibility, fostering better understanding and collaboration between trade unions and civil society, and consequently regarding contributory and non-contributory social security. In Nepal, this project mainly focuses on the social protection floors: children’s allowances, health for all, old age, and the active population. The project is piloting the involvement of civil society in two municipalities: the Helambu Rural Municipality and Kalaia Sub-Metropolitan City to analyses the local governance of social protection and encourage CSOs to be actively involved in the processes. ITUC-NAC focuses more on the newly created contributory social security, both at the national level to include informal workers, as well as towards province level authorities, looking at contributions for informal workers, like the construction sector, and also focusing on the enrollment of private school employees.



## Major Activities in 2022



## CWISH Helpline Support:

CWISH Helpline is working to provide necessary cooperation and support for the protection and rehabilitation of children subjected to child labour, violence and abuse. It provides necessary support in coordination and cooperation with other organizations and government agencies for children who have been sexually abused.

### CWISH Helpline Support 2022

S.N	Support children		Bellow 14		Above 14		Nature of case	Provide Support
	Male	Female	Male	Female	Male	Female		
1	12	30	5	13	7	17	C.S.A – 3 Suicide attempt – 1 Violence from family – 1 D.C.L – 6 School Dropout -1 Attempt to rape -1 Suffering from non-touching abuse – 20 Negligence from family (dropout from family) -9	Hostel Support -10 Counseling Support – 19 Reintegration support – 5 Education support – 4 Legal Support -1 Rescue Support -2 Group Counseling – 2 (20 children)
<ul style="list-style-type: none"> <li>• Total Support – 42</li> <li>• Total Male – 12</li> <li>• Total Female – 30</li> <li>• Support provide total – 61</li> </ul>								

## CWISH with Donors and Partners in 2022:



## CWISH with CSO Network:



Social Protection Civil Society Network



NCE  
NEPAL



CHILDREN-WOMEN IN SOCIAL SERVICE AND HUMAN RIGHTS (CWISH)

# Annual Statutory Audit Reports Fiscal Year 2078/79

16 July 2021 to 16 July 2022

Audit By			FY2078/79
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